

JAMIELYN R. LoBELLO

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EDUCATION

Polytechnic University – NYU

Brooklyn, NY

Master of Science in Transportation Planning & Engineering; December, 2009

• *As of Fall 2008*

GPA: 3.8

• Recipient of the Lemelson Scholarship Program

Brooklyn College, CUNY

Brooklyn, NY

Bachelor of Science in Computer and Information Science; June 2nd, 2005

• *Major: Computer Information Science*

GPA: 3.190

• *Minor: Multimedia Computing*

GPA: 3.335

• Cumulative GPA: 3.409

• Member: CUNY Honors College

Fall 2001 – Fall 2003

• Member: CUNY Honors Academy

Fall 2003–Spring 2005

COMPUTER SKILLS

- Applications: Microsoft SQL Management Studio, Microsoft Office, Adobe Photoshop, Microsoft Visual C++, Dreamweaver, Macromedia Director
- Programming Languages: SQL, OpenGL, C/C++, Java, VB
- Operating Systems: OSX, Windows 95/NT/2000/XP/Vista

WORK EXPERIENCE

The Metropolitan Opera, Lincoln Center, NY, NY

January 2007 – Present

Applications Support Specialist

- Assist in the monitoring of applications systems for data quality, efficiency, operation, and integrity.
- Instruct users on application functionality and provide customer support.
- Create reports for statistical information and constituent data extraction.
- Respond to requests and reported problems, in addition to identifying issues and implementing solutions.

mercyFirst, Brooklyn, NY

April 2006 – January 2007

PC Network and Support Technician Specialist

- Manage 500 user accounts and securities on Dell and State computers
- Provide desktop support; Maintain hardware and software
- Run network cables to allow additional computer workstations